

# DIGITAL BANKING NAVIGATION QUICK START GUIDE

Find what you're looking for quickly and easily  
with the new Digital Banking navigation menu!

**Northeast**  
CREDIT UNION



# THE NEW DIGITAL BANKING NAVIGATION

Digital Banking now has a streamlined navigation structure that will help you find what you're looking for quickly and easily!

After you login, you'll notice that the primary navigation has moved to the top and is broken down into seven links.

Here is a breakdown of where each of those links will lead you:



## 1. Home

This will bring you back to the home page of Digital Banking.



## 2. Transfers & Payments

This takes you to a landing page with separate links for each of the following features:

- Make an external or member-to-member transfer
- Manage transactions
- Manage external accounts
- Pay a loan
- Manage subscription services using Card Link
- Skip a loan payment
- Bill Pay



# THE NEW DIGITAL BANKING NAVIGATION

Home Transfers & Payments **Apply** Services Settings Messages Log Off

### 3. Apply

This landing page is where you can:

- Open a new account
- Apply for a Credit Card
- Apply for a loan

Home Transfers & Payments Apply **Services** Settings Messages Log Off

### 4. Services

This takes you to a landing page where you can find the following features:

- View and download statements, notices, and tax forms
- View your credit score
- Safeguard against accidental overdrafts using Courtesy Pay
- View your online activity and recurring transactions
- Stop an upcoming payment
- Reorder checks
- Use Card Services to lock or unlock a card, set travel notices, and more.
- View credit card rewards
- View a list of ATMs & branches
- View how-to guides
- Contact us



# THE NEW DIGITAL BANKING NAVIGATION

Home Transfers & Payments Apply Services **Settings** Messages Log Off

## 5. Settings

The Settings landing page is where you can find the following features:

- Update your password or login ID
- Manage your two-factor authentication settings
- Manage your alerts
- Update your contact information
- Enroll in Text Banking
- Manage account preferences
- Enroll in our Financial Tools feature
- Turn on high-contrast mode with the accessibility controls
- Manage mobile app features such as:
  - Enabling Touch/Face ID
  - View accounts on Apple Watch
  - Push notifications
  - View your balance without needing to login using Quick Balance

Home Transfers & Payments Apply Services Settings **Messages** Log Off

## 6. Messages

View and send secure messages directly in Digital Banking.

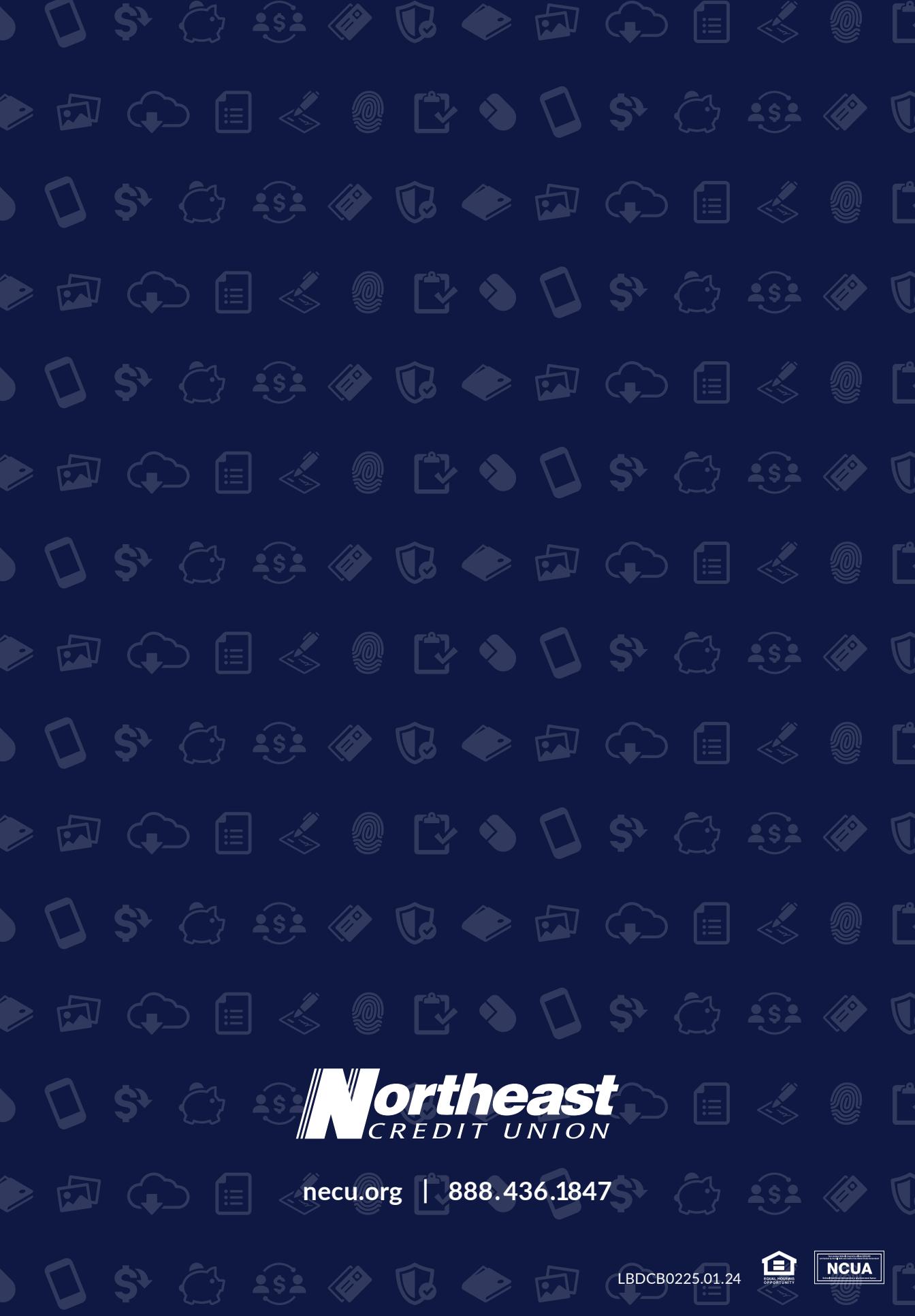
Home Transfers & Payments Apply Services Settings Messages **Log Off**

## 7. Log off

Secure your account by logging off after each session.

**QUESTIONS?**

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